



Welcoming Change

Contents

Our Vision	4
Values	5
About Us	6
Our Approach	7
Our Sectors	8
Our Clients	10
Our Services.....	12
➤ Hard Facilities Management & Maintenance Services.....	13
➤ Soft Services	18
➤ Cleaning Services	19
➤ Landscaping Services	24
➤ Waste Management Services.....	25
➤ Pest Control Services.....	26
➤ Pool Maintenance Services	27
➤ Fit Out & Refurbishment Works	28
➤ Civil Services.....	29
➤ Interior Design.....	30
➤ Real Estate.....	31
➤ Consultancy Services.....	32
➤ Transition Management & Commissioning	34
➤ Information Technology - CAFM System	36
➤ Help Desk & Call Center.....	37
➤ Visitor Management	38
➤ Artificial intelligence.....	39
Value Added Services	41
Health, Safety, Quality & Environment.....	42
Sustainability	44

Trade License.....	45
ISO Certificates	47
Project List	50
Equipment & Machinery List.....	53
Company Details	55

Our Vision

- To become the undisputed industry leader, both regionally and globally, in the technical services segment.
- To build our reputation on outstanding service, cutting-edge expertise and unparalleled reliability.
- To symbolize excellence in customer service, business ethics, employee satisfaction and environmental responsibility.



Values

At Eraada, improvement is a daily exercise – we constantly evaluate and analyse our business practices and standards. This helps us stay focused on the most important aspects and stand out from the competition. We believe this approach will forge a more enduring and satisfying relationship with our clients.

These are the key values that guide us in obtaining exceptional results:

Outstanding service: We strongly believe that a satisfied customer is a permanent customer. Therefore, we listen, understand and deliver a memorable service experience every time a client does business with us.

Value proposition: Customers must be able to see a balance between the price they pay and the service they want. We develop and implement innovative real-world solutions that are cost-effective and practical.

Expertise & knowhow: We bring superior technical capability and state-of-the-art technology to deliver exceptional results. Our clients can expect to benefit from our experience, skills and knowledge and be assured of the best solutions.

Reliability: Top grade service at a great price is something clients have come to expect from us. We have gone a step further and are pushing to improve our speed and efficiency of delivery, so that we become synonymous with dependability.



About Us



Eraada believes in the adage: if it is worth doing, it is worth doing well. To achieve that goal, we have reinvented how business is done in the technical services industry. We offer a complete range of services and implement service standards and process benchmarks that are generally not associated with this industry. By establishing this, we are changing the landscape of the industry.

We are most passionate about how we connect with our customers and about how our customers perceive us. That perception depends on how we do things, which is why we are taking our services to a different level. Our logic is simple – if we improve how we do things, we will improve the results we get. For a service-oriented company, the key stakeholder is the customer, as a result, our business practices have evolved around creating a professional, positive and easy experience for clients. From the politeness of our customer service staff to the expertise of our front line team, we assess everything, get feedback and ways to make things even better.

With integrity and intelligence, we can achieve a more satisfying outcome for our customers, our partners and our community. We have combined quality work with speed, efficiency and reliability to create a dynamic and forward-thinking organization. Our skilled multinational manpower is fully equipped to handle the challenges of tomorrow's marketplace.

Our Approach

The Eraada business approach is totally client-centric. It is logical and fair for clients to expect and receive a fully satisfying result from a service provider; we try hard, at every step, to deliver this satisfaction.

Our organizational culture expects responsibility, accountability and excellence from every employee in every department. We continuously monitor and evaluate our services and processes, obtain customer feedback and measure our performance against key parameters.

Observe, analyze, learn, think and implement – this is the Eraada approach.

This approach can only be realized by the right manpower and we devote much of our resources to nurturing this asset. Our staff members are professionally trained in every aspect of their job functions and our appraisal system is designed to encourage outstanding performance, in turn earning us the long-term loyalty and admiration of our clientele.



Our Sectors

In line with the various market needs, ERAADA Technical Services LLC aims to expand its existing activities to provide specialized technical services to meet and exceed the expectations of the various stake holders in the local, regional and ultimately the global markets. The delivery of our services is overseen by a team of professionals who diligently manage both self-delivered and subcontracted elements.

Real Estate



Industrial

Education



Our Sectors (Continued)

To enable rapid response and operational efficiency, we have a full- edged well equipped mobile rapid response service, backed up with a full range of systems and supporting procedures designed to ensure we meet response time and other key performance indicators. These systems are capable of adaptation over a wide range of facilities to meet the specific requirements of clients.

Healthcare



Utilities

Oil & Gas



Our Clients

We as Eraada Services have been working with the below mentioned prestigious Clients.



Beiersdorf



Our Clients (Continued)



GALADARI
BROTHERS



KAREN MILLEN

Our Services

Our industry alliances and partnerships give us an insight into the latest global trends and help us incorporate best practices and cost-effective methods. We have adopted tough quality control standards and streamlined our client service and management procedures. At the community level, we have development programs and corporate social responsibility initiatives. Environment protection and sustainability is a priority area for us, and to ensure this, we have put in place market-leading regulations.

All our resources are focused on driving forward our ambition and our pursuit of excellence – to serve you better. Welcome to the Eraada experience. We promise you will find it uniquely satisfying.

Services which are offered by us are described in the following pages.



➤ Hard Facilities Management & Maintenance Services

❖ Heating, Ventilation & Air Conditioning.

We as Eraada provide total HVAC related Services, which includes new installation as well as repairing and refurbishment of full equipment.



❖ Mechanical & Plumbing.

Eraada provide full range of mechanical and plumbing services to our clients to provide total FM solutions to our clients through one channel.



❖ **Electrical.**

Eraada Provide wide ranges of Electrical services. The services offered are not limited to maintenance. We provide designing, installation and commissioning services for all types of electrical works.



❖ Building & Fabric Maintenance Services

We have professional and experienced staff to perform Building & Fabrication Services, the services offered are categorized in the below mentioned and are not limited to:

- Carpentry.
- Masonry.
- Ironmongery.



❖ Specialized System Maintenance.

- Fire Alarm & Fire Fighting Safety Systems
- Chiller Maintenance Services
- CCTV Systems
- Parking Automated Systems
- Access Control Systems
- Building Management (BMS) Systems
- Emergency Generators
- Vertical Transportation Systems (Lifts & Escalators)
- Window Cleaning Equipment
- Building Maintenance Units (BMU) Systems
- Central Battery System





Soft Services

Eraada provide qualified, trained, reliable highly motivated resources for a complex and diversified range of cleaning skills, across several sectors and discipline, in addition to the availability of outsourcing solutions that are customized for offices and commercial needs:

- Janitorial
- Porters
- Concierge
- Lifeguard
- Swimming Pool maintenance
- Vending services
- Office boys
- Reception services
- Window & Facade Cleaning
- Water Features Cleaning
- Pest Control Services



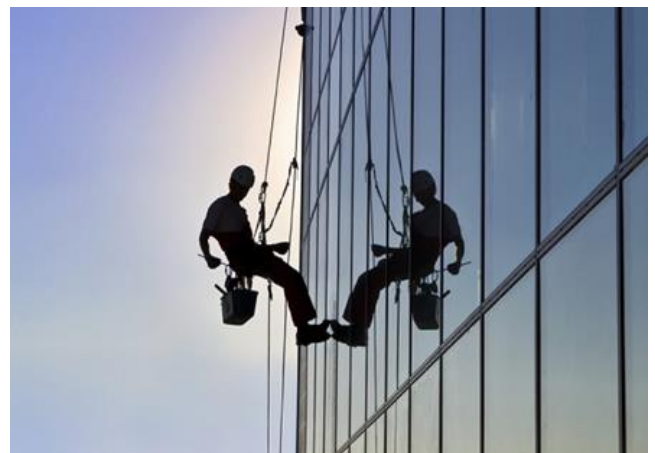


Cleaning Services

Eraada is committed in delivering quality services through a team of highly-trained professionals and the implementation of the latest technology, which includes computerized tracking systems for the upkeep of your premises. Assimilation of specialized team, furnished with best and up-to-date recent tools and equipment and tooled with new methodologies make us capable to deliver professionally and best quality cleaning services. Eraada Services focus on meeting or exceeding the client expectation by providing professional services.

Our cleaning services covers the below

- Residential Cleaning.
- Commercial Cleaning
- Retail/trade outlets cleaning.
- Industrial Cleaning.



❖ Residential Cleaning Services

Eraada provides best, professional and low cost cleaning services to the residential buildings and accommodations. We cover all types of cleaning activities required in residential industry i.e. deep cleaning, normal cleaning, storage tanks cleaning, specialized cleaning (façade).



❖ Commercial Cleaning Services

Eraada has team for commercial cleaning services to meet the client's requirement in commercial industry. Eraada provides cleaning services to the public properties, offices and government departments etc. We provide all types of cleaning services as per client requirement.

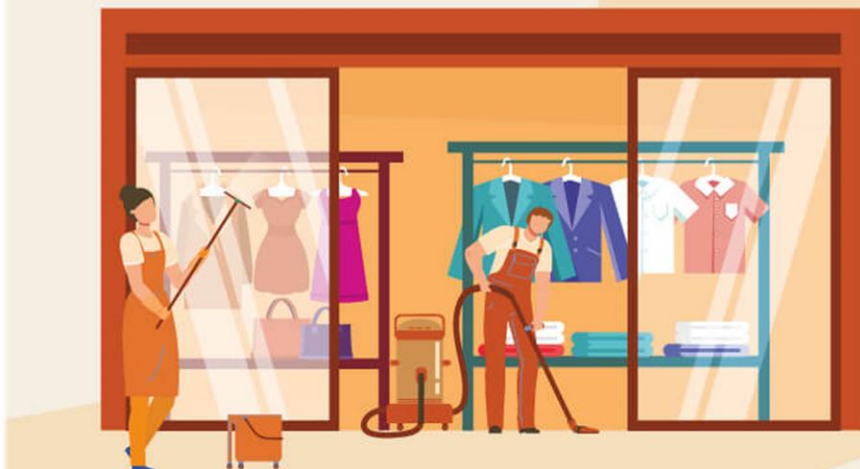


❖ Retail / Outlet Cleaning Services

Eraada Services provides retail outlets cleaning services from major shopping centers right through to the individual retail outlets. In Eraada Services, we have our experts in our retail outlets cleaning service, they are fully experienced in the specifics of shopping malls and retail outlets cleaning service.



Cleaning Checklist



❖ Industrial Cleaning Services

Eraada Services provide industrial customers cleaning solutions to maintain equipment and facilities. Work is carried out either continuously or during shutdowns. Eraada manages both cleaning operations at facilities and the removal and treatment of hazardous waste.





Landscaping Services

Landscape Operation and Maintenance is integral part of any FM project, and for this reason, Eraada Services has set the standard in Landscape Management. The correct supervision and care of any landscape installation is the most important factor in attaining the best from well-constructed projects.

Our principal areas of activity include

:

- Irrigation Management, Water Auditing.
- Turf Care, Palm, Tree, Shrub, and Groundcover Management.
- Management of Plants, Pests and Diseases both Organically & Chemically.
- Fertilizing, Pruning, Removal, and Replacement of plant species.
- Planting Review, Replacement, and Maintenance.
- General Grounds Maintenance where required together with enhancement and maintenance of the overall quality of the landscape





Waste Management Services

Eraada team carries out Waste disposal in accordance with statutory and local authority restrictions and requirements. Copies of any relevant documentation will be held on site.

The waste management programme associated to the site work includes liquid and sewage disposal.

We provide the below services to our valuable clients:

- Waste Management Services.
- Hazardous Waste Disposal Services.
- Recycling Services.



Eraada aim is to contribute positively to the advancement of sustainable development in the UAE by acting as a focal point for people of all nationalities and ages concerned with environmental protection and responsible waste management.



➤ Pest Control Services

Eraada goal is to provide customers with effective, ecologically responsible pest control solutions, protecting health, households and the world around us. Our integrated approach relies on targeting the source of pest problems rather than the symptoms, therefore eliminating pests through low impact techniques.

We provide solutions to all types of pests which includes:

- Crawling insects.
- Flying insects.
- Rodents & other type of pest like snakes, birds etc.

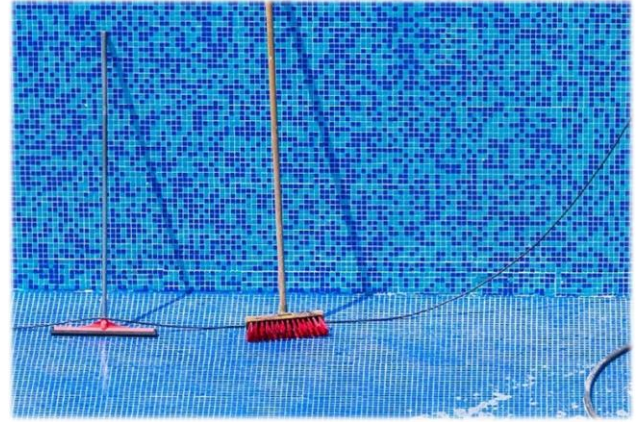




Pool Maintenance Services

Eraada offers full range of exceptional swimming pool cleaning and maintenance services for residential pools and commercial pools as follow;

- Maintenance and cleaning services.
- Water chemical testing including analysis
- Pool equipment maintenance and replacement.
- Swimming pool repairing works.
- Water proofing works.





Fit Out & Refurbishment Works

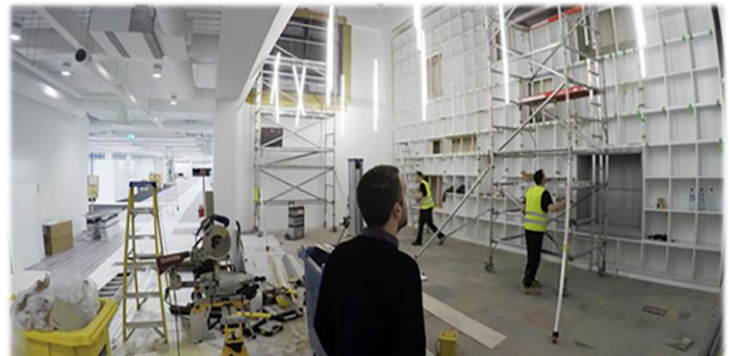
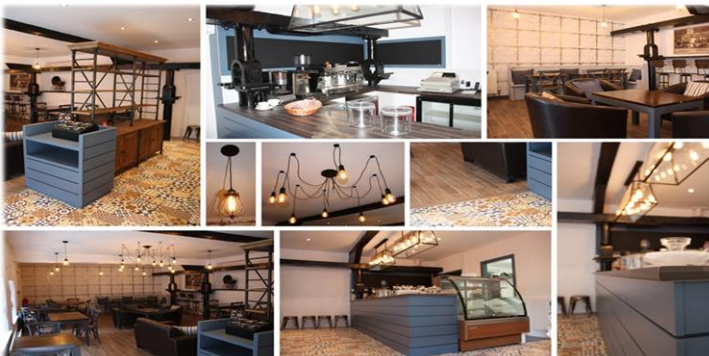
Eraada team of qualified and experienced consultants are well-capable of managing a variety of fit-out projects across different sectors, including corporate, commercial, retail, industrial, office fit out projects and more. Through our integrated suite of services, we can help clients make sure all project requisites are met within agreed parameters, such as materials, cost, milestones and time frame. Our dedicated and professional team will perform the entire process with careful focus on each of below detail.

- Concept Design & Layout.
- Premises evaluation with client collaboration.
- Project management and implementation.
- Long term relationship for any changes.



Our detailed process and systems driven approach ensures the following:

- Asset protection
- Safe environment for contractors and inhabitants of the buildings
- Organized processes
- Efficient drawing approvals
- Rapid fit-out delivery
- Transparency and management information
- Excellent customer service





Civil Services

Eraada Services provide solutions to all types of civil works.

Our experienced and dedicated team use their experience and skills to provide the best, feasible and suitable solution to the client. Some of the civil services provided by Eraada are:

- All Types of civil maintenance works.
- Excavation & boring Works
- Refurbishment works
- Granite, bluestone, cobblestone works.
- Corian works
- Aluminum and glass works
- Metal related works (roof sheets, fencing etc.)
- Carpentry works.
- Painting and plastering works
- Water proofing works.
- Gypsum Works.
- Tiling and marble works.
- Masonry works.
- Plastering Works and many more.



➤ Interior Design

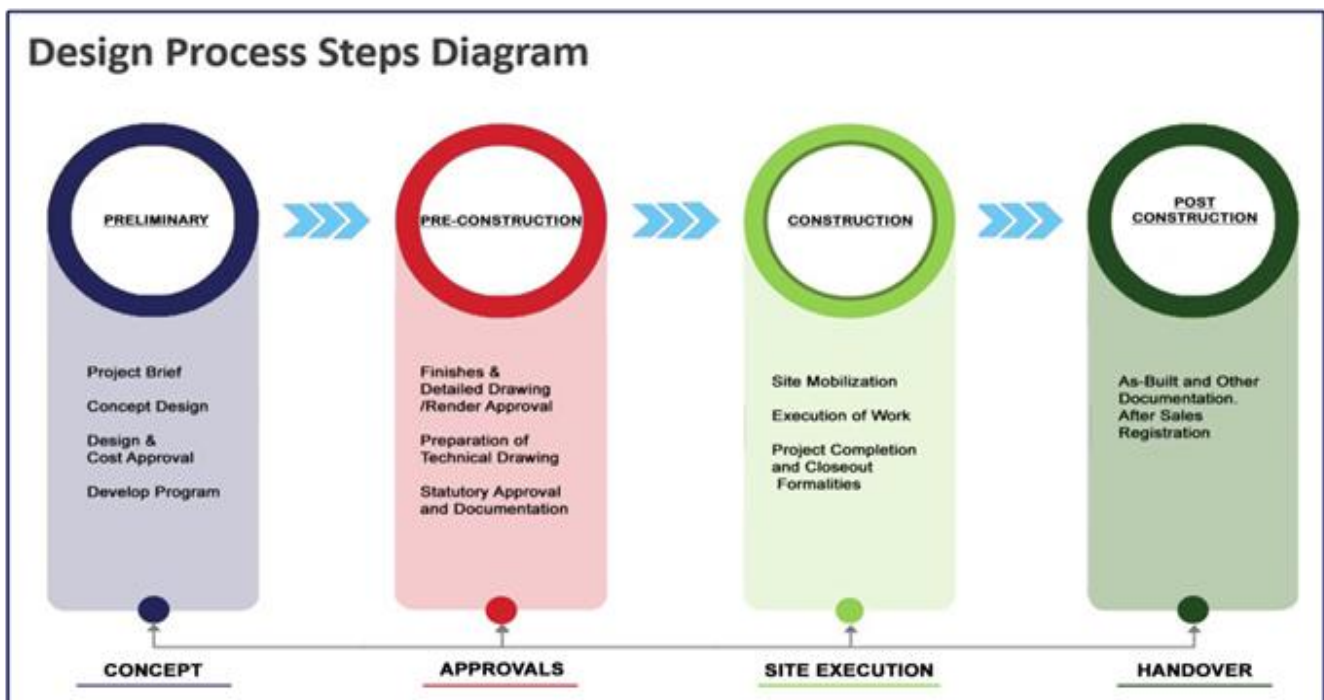
Eraada Services team of professional architects are involved in the creation of the concept, detail drawings, governmental authorizations, and finally we build the project in general contracting.

Eraada handles the work from the core of the project. We take care of all different tasks involved in the construction of the project such as:

- electro mechanical
- plumbing
- AC
- Partitioning
- Ceiling
- Flooring
- Lighting
- Joinery
- Glass
- Finishing and furniture etc.



Eraada manages carefully all sub-contractors, making not only efficient, but competitive and able to control the budget and tight completion schedules tailored to our clients needs.





Real Estate

Eraada With the objective to provide a one-stop solution for all their customers' real estate needs, be it an end-user, investor or developer, Eraada deals in providing leasing, sales and property management services. Our focused services are;

- Valuation and advisory.
- Sales.
- Property Marketing.
- Owner Association and unions.
- Leasing.
- Asset Management.
- Building Consultancy.
- Report Library.





Consultancy Services

Eraada offers a variety of unique services required from the FM industry, that includes project management, fit out management, energy & environmental management, disaster recovery and business continuity. Eraada empowers its clients in assessing and forecasting requirements in core areas, ensuring the built environment is optimized, efficient and sustainable throughout its life cycle, this can be achieved through;

- Strategic FM review
- FM design guidelines and operational strategies
- Life cycle modeling and costing
- Service charge modeling and calculation
- Maintainability and operations reviews



As facilities is being developed and prepared for occupancy, we provides solutions that will help establish the facilities strategies, infrastructure, legislative and mandatory operating frameworks. As we facilitates the development of appropriate operating management systems, customer maintenance and relationship management integrated frameworks, service delivery lines, performance measures and implementation plans by:

- FM Operations Modeling
- Transition Modeling
- Implementation Management:



➤ Transition Management & Commissioning

Eraada services have extensive experience in undertaking conditional facilities audit , defect liability period management, in addition to the technical capacity in conducting 3rd party testing to advise the compliance with local laws & regulation regarding building Health & Safety.

Assisting the initial Government inspector's reviews of Maintenance Contracts for key plants & machinery is, overseeing building handover process, including space management analysis, FM consultation.

Handover Process Management

For the safety and security of the occupants of the community or development, Eraada will check all details on the built environment are ready for use.

- Engineering review and reporting.
- Project documentation review and organization.
- Handover process regulations review and reporting.

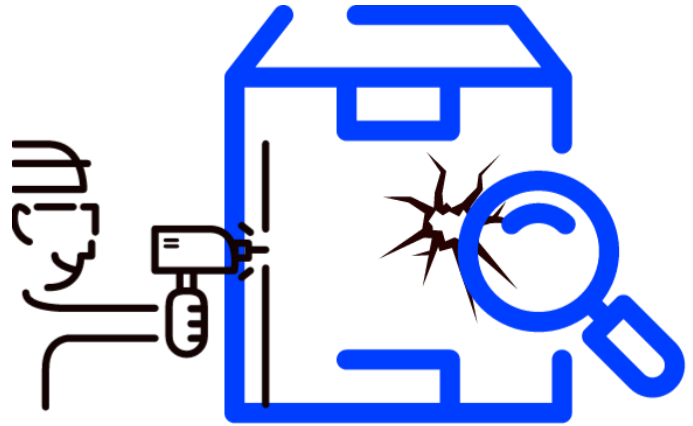
Will ensures that process of defect identification and resolution completed as the built environment is being prepared for occupation. Carried out by experienced engineering teams, the process ensures that the occupants experience minimum or zero defects when using the facility.

- 360° site survey
- Technical facility inspection and assessment.
- Facility review and reporting



DLP Management

During the defect liability period, Eraada works with and manages contractors OEM's to ensure all contractual maintenance obligations are adhered to including preventive and reactive maintenance.



➤ Information Technology - CAFM System

Eraada provide services to maintain and operate CAFM system, capturing all building assets and systems of the facilities under its custody, which includes related hardware, software and licenses. Eraada technical team ensures the accuracy of master data like Assets register, inventories, locations and PPM schedules in CAFM.

Newly identified equipment tagged, and appropriate data collected and submitted for inclusion in the CAFM. The information collected submitted weekly to our clients as part of the monthly reporting.



➤ Help Desk & Call Center

Eraada operate a help desk / call center **800-ERAADA (800-372232)** function staffed 24 x7, to manage work requests, occupier's requests for information, complaints and incident reports. The Call Centre operation is fully functional from any services commencement date, providing the following parameters of services:

- Receiving and logging enquiries and work requests by telephone fax and email.
- Calls are answered within 3 rings and dispatched to relevant party within:
- One (1) minute for emergency calls Two (2) minutes for urgent calls Five (5) minutes for routine calls
- Maintained records of Call Centre activities and provide these on a monthly basis to the clients.



800-ERAADA (800-372232)

➤ Visitor Management

Eraada provides you a stable and comprehensive visitor management solution enabling you to get all the details of your visitors and guests like time of entry, time of exit, details of person, details and purpose of visits, frequency of visits .This is done using both visitor management software and smart access control visitor gates. This Solution can give hundreds of management reports to take key decisions on your visitors.

Our Services includes supply and installation of new management system, recommending the best visitor management for site based on ground information, repair and maintenance of existing system and Giving the client best and affordable solution based on clients budget and requirement.



➤ Artificial intelligence

Eraada Services collaborates with **Natej Soft** for the implementation of Artificial intelligence through the introduction of robotic machines and advanced software into the daily operations.



Eraada Services is expanding in Artificial Intelligence on day to day basis. Our Aim to achieve the advanced artificial intelligence in our operation to enhance our client's experience and satisfaction. Some example are attached in the pictures below:



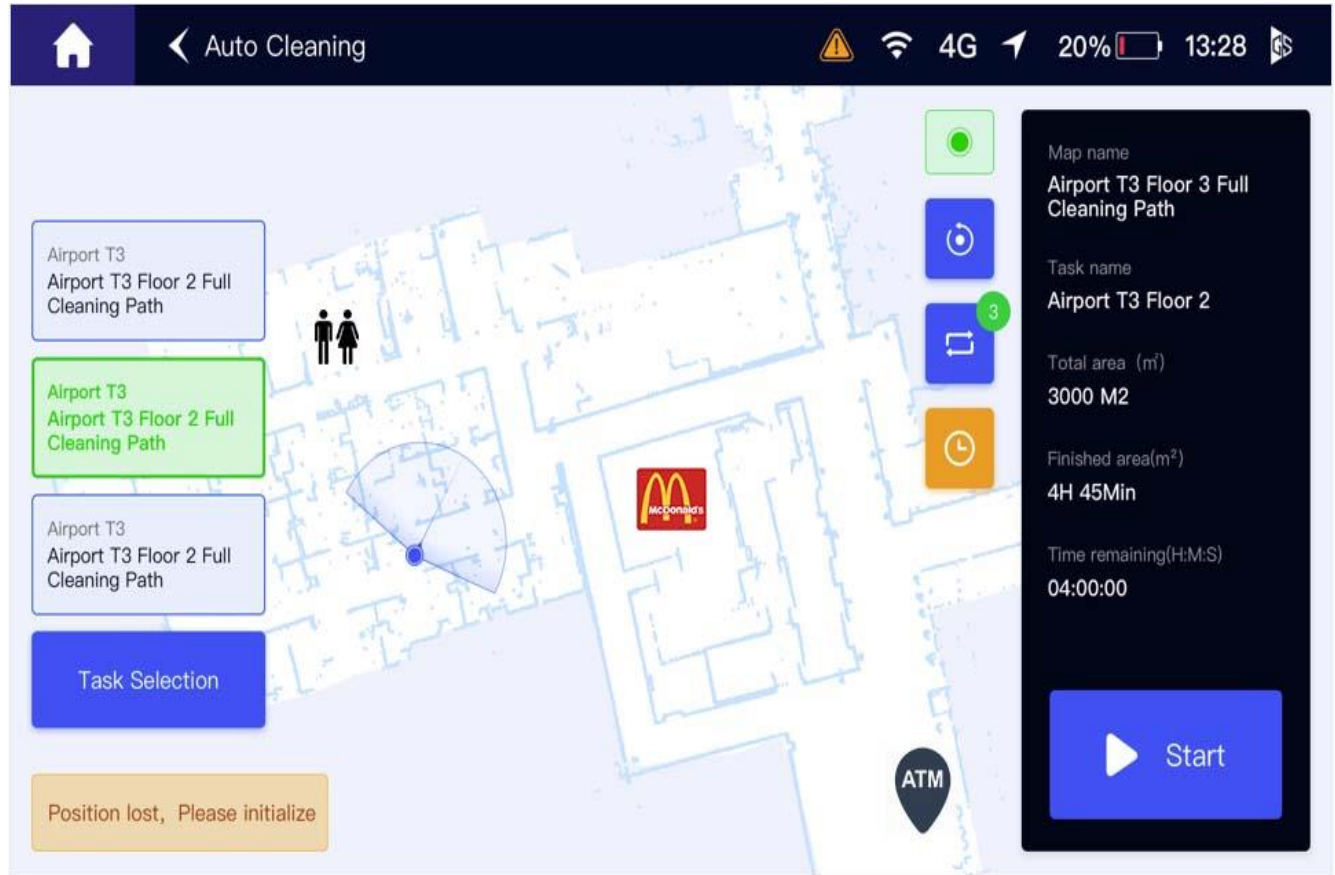


Image- Software for Robotics Machine



Image- Before and After Cleaning

Value Added Services

Eraada Services will offer wide range of Value-added Services for our Clients apart from our Core services. Value added services provide Customers with services above and beyond their usual basic needs. The additional custom service include the following:

- Energy management.
- Advisory services (equipment life cycle).
- Access to massive resource.
- Space Management.
- Sustainability.



Health, Safety, Quality & Environment

Employees are the foundation of our business and their health and safety is a priority at all work sites. Health and safety procedures are integral to our work and all our employees and contractors take full responsibility and accountability for the planning and implementation of safety measures. The measures are then consistently evaluated in order to improve them and thus eliminate the risk of incidents.

As we are committed to strengthening bonds with clients and the community, corporate social responsibility is a focus area for us.

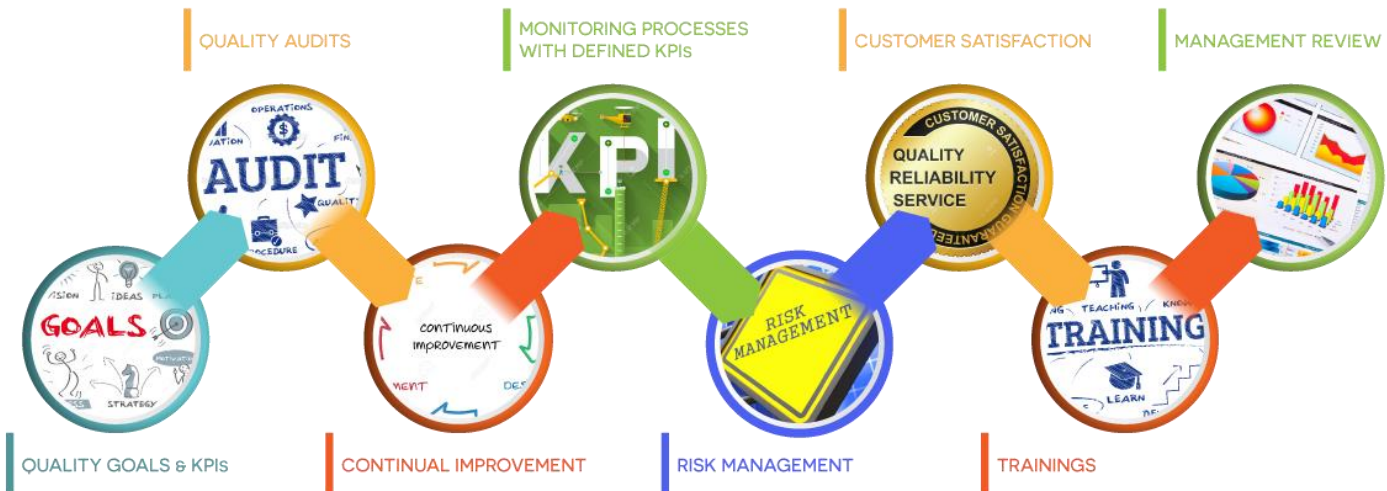
Our CSR initiatives are built around engaging the underprivileged sections of the community and promoting education, health care, child welfare, occupational training and other support activities that help individuals and families to become self-reliant and financially secure.

We have been privileged to always receive strong support for our CSR initiatives from our employees, partners, clients, communities and NGOs.



As we continue to strive for a zero incident performance, the following principles provide the framework. These principles are included in our written health and safety program, which is endorsed and monitored at the highest levels of our management team.

- Management commitment
- Integrate health and safety processes
- Clearly communicated roles and responsibilities
- Active employee participation
- Allocation of sufficient resources
- Appropriate training



Trade License



اقتصادية دبي
DUBAI ECONOMY



رخصة تجارية Commercial License

تفاصيل الرخصة / License Details			
License No.	685696	رقم الرخصة	
Company Name	ERAADA TECHNICAL SERVICES L.L.C	اسم الشركة	ارادا للخدمات الفنية ش.م.م
Trade Name	ERAADA TECHNICAL SERVICES L.L.C	الإسم التجاري	ارادا للخدمات الفنية ش.م.م
Legal Type	Limited Liability Company(LLC)	الشكل القانوني	ذات مسؤولية محدودة
Expiry Date	23/03/2022	تاريخ الانتهاء	24/03/2013
D&B D-U-N-S ®	0	الرقم العالمي	Main License No. 685696
Register No.	1112238	رقم السجل التجاري	DCCI No. 217558

الاطراف / License Members			
Share / الحصص	Role / الصفة	Nationality / الجنسية	Name / الاسم
	Manager / مدير	United Arab Emirates / الإمارات	ناصر احمد العبد سالم المنهالي
			NASER AHMED ALABED SALEM ALMENHALI

Parking Management Electronic Systems Installation & Maintenance
Glass & Aluminum Installation & Maintenance
Air-Conditioning, Ventilations & Air Filtration Systems Installation & Maintenance
Steel Products Installation & Maintenance
Building Maintenance
Building Cleaning Services
Solar Energy Systems Installation

اعمال تركيب الانظمة الالكترونية لإدارة مواقف السيارات وصيانتها
تركيب الزجاج وأشغال الألمنيوم في المباني وصيانتها
تركيب أنظمة التكييف والتهوية وتنقية الهواء وصيانتها
تركيب الأشغال الحديدية في المباني وصيانتها
صيانة المباني
خدمات تنظيف المباني والمساحن
تركيب أجهزة الطاقة الشمسية وإصلاحها

Phone No 971-4-3306400
Fax No 971-4-3306696
Mobile No 971-50-6280364

تليفون
فكس
هاتف متحرك

P.O. Box 127645
Parcel ID 214-276

صندوق بريد
رقم القطعة
ملك فوزية عبدالرزاق محمد صالح الكفتم - القروى A1 مكتب رقم

البريد الإلكتروني / Email

الملاحظات / Remarks

Print Date 01/04/2021 11:11 تاريخ الطباعة Receipt No. 13872126 رقم الإيصال



يمكنك الآن تجديد رخصتك التجارية من خلال الرسائل النصية القصيرة، أرسل رقم الرخصة إلى 6969 (دو/الاتصالات) للحصول على إذن الدفع
Now you can renew your trade license by sending a text message (SMS). Send your trade license number to 6969 (Du/ Etisalat) to receive payment voucher.

Get FREE access to Zoho One for the first year
احصل على زوهو ون مجاناً للسنة الأولى



وثيقة الكترونية معتمدة وصادرة بدون توقيع من دائرة التنمية الاقتصادية. لمراجعة صحة البيانات الواردة في الرخصة يرجى زيارة الموقع www.dubaided.gov.ae
Approved electronic document issued without signature by the Department of Economic Development. To verify the license kindly visit www.dubaided.gov.ae

Dubai Branch

مركز أبوظبي للأعمال
Abu Dhabi Business Center

الإمارات
THE EMIRATES

دائرة التنمية الاقتصادية
DEPARTMENT OF ECONOMIC DEVELOPMENT



Commercial License

Emerging Economic Establishment

رخصة تجارية

منشأة اقتصادية ناشئة

License No	:	CN-3893393	:	رقم الرخصة
ADCCI No	:	10020279	:	عضوية الغرفة
Establishment Card MOHRE	:	1181545	:	وزارة الموارد البشرية والتوطين بطاقة المنشأة
Establishment Card GDRFA	:	751698	:	الإدارة العامة للإقامة وشؤون الأجانب - بطاقة المنشأة
Legal Form	:	UAE Branch - Dubai	:	الشكل القانوني
			:	فرع اماراتية - دبي
			:	ارادا للخدمات الفنية - فرع أبو ظبي 1
Trade Name	:	ERAADA TECHNICAL SERVICES - BRANCH OF ABU DHABI 1	:	الإسم التجاري
Establishment Date	:	28/01/2021	:	تاريخ تأسيس المنشأة
Issue Date	:	28/01/2021	:	تاريخ الإصدار
Expiry Date	:	27/01/2023	:	تاريخ الانتهاء

الصفة Role	الجنسية Nationality	المالك / الشركاء Owners / Partners	الرمز No.
مالك Owner	دولة الإمارات العربية المتحدة United Arab Emirates	ارادا للخدمات الفنية ERAADA TECHNICAL SERVICES	685696

Commercial Activities :	الأنشطة التجارية :
- Buildings Maintenance	- صيانة المباني
- * Air Conditioning, Ventilation Air Cooling Systems Maintenance, Installation and Contracting	- * مقاولات تركيب أنظمة التكييف والتهوية وتبريد الهواء وصيانتها
- Electronic Parking Management Systems Installation and Maintenance	- أعمال تركيب الأنظمة الإلكترونية لإدارة مواقف السيارات وصيانتها
- Cleaning the outside (interface) Buildings	- خدمات التنظيف الخارجي (واجهات) المباني
- Construction Metal structures Installation	- تركيب الهياكل المعدنية الانشائية
- Installation and maintenance of alternative energy equipment	- تركيب وصيانة معدات الطاقة البديلة
- Aluminium Installation Works	- أعمال تركيبات الألمنيوم

The Contractor is not permitted to practice the activities marked with sign (*) unless these activities are classified and a Classification certificate is obtained for the department of Department of Urban Planning and Municipalities

لا يحق للمقاول ممارسة الأنشطة المشار إليها بعلامة (*) إلا بعد الحصول على شهادة التصنيف المعتمدة من دائرة التخطيط العمراني والبلديات.

Address : جزيرة ابوظبي, غرب 6, 0 : ~, مبنى, السيد عيسى سعيد عيسى و اخرين

العنوان : جزيرة ابوظبي, غرب 6, 0 : ~, مبنى, السيد عيسى سعيد عيسى و اخرين

(تم تحصيل رسوم خدمات الدفاع المدني)

وثيقة معتمدة وصادرة بدون توقيع أو ختم من دائرة التنمية الاقتصادية - أبوظبي. للتحقق من صحة البيانات الواردة في الرخصة برجاء زيارة الموقع <http://www.ded.abudhabi.ae>

Approved document issued without signature or stamp by the Department of Economic Development - Abu Dhabi. To verify the license kindly visit <http://www.ded.abudhabi.ae>

Official Email : goldenservices222@gmail.com **البريد الإلكتروني الرسمي :**

Official Mobile : 971521340906 **رقم التواصل الرسمي :**



غرفة أبوظبي
ABU DHABI CHAMBER



وزارة الداخلية
القيادة العامة للدفاع المدني
MINISTRY OF INTERIOR
GEN. COMMAND OF CIVIL DEFENSE

<http://ded.abudhabi.ae>

Abu Dhabi Branch

ISO Certificates



Certificate Of Registration

Awarded to

ERAADA TECHNICAL SERVICES L.L.C

at

P.O.BOX: P.O.BOX: 127645, OFFICE NO. A1, AL GARHOOD, DUBAI, UNITED ARAB EMIRATES

Quality Registrar Systems certify that the management system of the above organization has been audited and found to be in compliance with the QRS requirements for registration of the management system standard detailed below:

ISO 45001:2018

Occupational Health and Safety Management Systems
Scope of work

- PARKING MANAGEMENT ELECTRONIC SYSTEMS INSTALLATION & MAINTENANCE
- GLASS & ALUMINIUM INSTALLATION & MAINTENANCE
- AIR-CONDITIONING, VENTILATIONS & AIR FILTRATION SYSTEMS INSTALLATION & MAINTENANCE
- STEEL PRODUCTS INSTALLATION & MAINTENANCE
- BUILDING MAINTENANCE
- BUILDING CLEANING SERVICES
- SOLAR ENERGY SYSTEMS INSTALLATION

IAF 28
 Certificate No: ADU-3681
 Originally Registered: 10 OCT 2021
 Latest Issue: 10 OCT 2021
 Valid up-to: 09 OCT 2024



MANAGING OFFICE ADDRESS:
 QRS (INTL)
 Abu Dhabi
 United Arab Emirates




 Quality Registrar Systems




TEL : +971 2 671 2161
 FAX : +971 2 674 1449
www.qrs-intl.com

This is an accredited certificate authorized for issue by Accreditation Service for Certifying Bodies (Europe) Limited who have accessed QRS (Intl.) as a Certifying Body for compliance with ISO 17021:2015 'Conformity Assessment - Requirements for bodies providing audit and certification of management systems. This certificate is only valid when confirmed by the register listed in the QRS (Intl) (qrs-intl.com)

ISO-45001



Certificate Of Registration

Awarded to

ERAADA TECHNICAL SERVICES L.L.C

at

P.O.BOX: P.O.BOX: 127645, OFFICE NO. A1, AL GARHOOD, DUBAI, UNITED ARAB EMIRATES

Quality Registrar Systems certify that the management system of the above organization has been audited and found to be in compliance with the QRS requirements for registration of the management system standard detailed below:

ISO 14001:2015

Environmental Management Systems
Scope of work

- PARKING MANAGEMENT ELECTRONIC SYSTEMS INSTALLATION & MAINTENANCE
- GLASS & ALUMINIUM INSTALLATION & MAINTENANCE
- AIR-CONDITIONING, VENTILATIONS & AIR FILTRATION SYSTEMS INSTALLATION & MAINTENANCE
- STEEL PRODUCTS INSTALLATION & MAINTENANCE
- BUILDING MAINTENANCE
- BUILDING CLEANING SERVICES
- SOLAR ENERGY SYSTEMS INSTALLATION

IAF 28

Certificate No: ADU-5395

Originally Registered: 10 OCT 2021

Latest Issue: 10 OCT 2021

Valid up-to: 09 OCT 2024



Quality Registrar Systems



MANAGING OFFICE ADDRESS:

QRS (INTL)
Abu Dhabi
United Arab Emirates



TEL : +971 2 671 2161
FAX : +971 2 674 1449
www.qrs-intl.com

This is an accredited certificate authorized for issue by Accreditation Service for Certifying Bodies (Europe) Limited who have accessed QRS (Intl.) as a Certifying Body for compliance with ISO 17021:2015 'Conformity Assessment - Requirements for bodies providing audit and certification of management systems. This certificate is only valid when confirmed by the register listed in the QRS (Intl) (qrs-intl.com)

ISO-14001



Certificate Of Registration

Awarded to

ERAADA TECHNICAL SERVICES L.L.C

at

P.O.BOX: P.O.BOX: 127645, OFFICE NO. A1, AL GARHOOD, DUBAI, UNITED ARAB EMIRATES

Quality Registrar Systems certify that the management system of the above organization has been audited and found to be in compliance with the QRS requirements for registration of the management system standard detailed below:

ISO 9001:2015

Quality Management Systems

Scope of work

- PARKING MANAGEMENT ELECTRONIC SYSTEMS INSTALLATION & MAINTENANCE
- GLASS & ALUMINIUM INSTALLATION & MAINTENANCE
- AIR-CONDITIONING, VENTILATIONS & AIR FILTRATION SYSTEMS INSTALLATION & MAINTENANCE
- STEEL PRODUCTS INSTALLATION & MAINTENANCE
- BUILDING MAINTENANCE
- BUILDING CLEANING SERVICES
- SOLAR ENERGY SYSTEMS INSTALLATION

IAF 28

Certificate No: ADU-1871

Originally Registered: 10 OCT 2021

Latest Issue: 10 OCT 2021

Valid up-to: 09 OCT 2024

Quality Registrar Systems



MANAGING OFFICE ADDRESS:

QRS (INTL)
 Abu Dhabi
 United Arab Emirates



WORLD WIDE CERTIFICATION

TEL : +971 2 671 2161
 FAX : +971 2 674 1449
www.qrs-intl.com

This is an accredited certificate authorized for issue by Accreditation Service for Certifying Bodies (Europe) Limited who have accessed QRS (Intl.) as a Certifying Body for compliance with ISO 17021:2015 'Conformity Assessment - Requirements for bodies providing audit and certification of management systems. This certificate is only valid when confirmed by the register listed in the QRS (Intl) (qrs-intl.com)

ISO-9001

Project List

No.	Building Name	Contract Name	Commencement Date	Ending Date	Management
1	Discovery Gardens Bldg.82	MEP Works, Cleaning & Building Assistant Services	01-Jul-14	30-Jun-17	First Gulf Properties
			01-Jul-17	30-Jun-20	
			01-Jul-20	30-Jun-23	
2	Discovery Gardens Bldg.179	MEP Works, Cleaning & Building Assistant Services	01-Jul-14	30-Jun-17	First Gulf Properties
			01-Jul-17	30-Jun-20	
			01-Jul-20	30-Jun-23	
3	Discovery Gardens Apartments in Bldg. 99, 54 & 42	General Maintenance	01-Jul-14	30-Jun-17	First Gulf Properties
			01-Jul-17	30-Jun-20	
			01-Jul-20	30-Jun-23	
4	FGB-Rak Building	Comprehensive Maintenance Contract	27-Aug-16	26-Aug-19	First Gulf Properties
			27-Aug-19	26-Aug-22	
5	Discovery Gardens Bldg.179	MEP Works and Cleaning	01-Feb-21	01-Jan-24	First Gulf Properties
6	Lilac Building, Jadaf	General Maintenance	01-Feb-17	30-Nov-18	First Gulf Properties
7	Etoile Building	Comprehensive Maintenance Contract	01-May-17	30-Apr-18	First Gulf Properties
8	La Maison Building	Comprehensive Maintenance Contract	01-May-17	30-Apr-18	First Gulf Properties
9	Style Building	Comprehensive Maintenance Contract	01-May-17	30-Apr-18	First Gulf Properties
10	Sunrise Building	Comprehensive Maintenance Contract	01-May-17	30-Apr-18	First Gulf Properties
11	Beiersdorf Near East - 3/F	A/C Services	27-Jul-16	26-Jul-17	Beiersdorf Near East
			27-Jul-17	26-Jul-18	
			27-Jul-18	26-Jul-19	
			27-Jul-19	26-Jul-20	
			27-Jul-20	26-Jul-21	
12	Beiersdorf Middle East - 1/F	A/C Services	02-Aug-16	01-Aug-17	Beiersdorf Middle East
			02-Aug-17	01-Aug-18	
			02-Aug-18	01-Aug-19	
			02-Aug-19	01-Aug-20	
			02-Aug-20	01-Aug-21	

No.	Building Name	Contract Name	Commencement Date	Ending Date	Management
13	Mankool Villa	MEP Maintenance	07-Dec-16	06-Dec-17	private property
14	Jumeirah Village Triangle Villa	MEP Maintenance	12-Apr-17	Jul-17	private property
15	Emirates Hills Villa	MEP Maintenance and Outside Cleaning	04-Dec-16	03-Dec-17	private property
16	Ashiyana Contracting	A/C Services	08-Apr-16	07-Apr-17	M/s Ashiyana Contracting L.L.C
17	Jumeirah Park - Villa	MEP Services	29-May-16	28-May-17	private property
18	Meadows 2 - Villa	MEP Services	16-Jun-16	15-Jun-17	private property
19	Jumeirah Village Triangle -Villa	MEP Services	30-Jun-16	29-Jun-17	private property
20	Inspectorate International Limited	A/C Services	31-Oct-16	30-Oct-17	Inspectorate
21	Meadows 2 - Villa	Special Services	01-Nov-16	31-Oct-17	private property
22	Dubai Maritime City	Snag Works (W321-W380)		Jan-17	Dubai Maritime City
23	AKSA Power Generation	MEP Services	01-Apr-15	31-Mar-16	AKSA Power Generation FZE
24	Arabian Ranches	MEP Services	20-Apr-15	19-Apr-16	private property
25	Springs Villa	A/C Services	28-Apr-15	27-Apr-16	private property
26	Jumeirah Island - Villa	MEP Services	29-Apr-15	28-Apr-16	private property
27	The Greens -Apt	MEP Services	01-Jun-15	31-May-16	private property
28	Galadari Brothers	MEP Services	01-Jul-15	03-Jun-16	Galadari Brothers Co. LLC
29	Belhabala Group	A/C Services	01-Sep-15	31-Aug-16	Belhabala Group
30	Al Furjan -Villa	A/C Services	01-Sep-15	31-Aug-16	private property
31	National Bank of Abu Dhabi	Servicing & Maintenance of Indoor A/C units	Oct-15	Oct-16	National Bank of Abu Dhabi
32	National Bank of Abu Dhabi	Extension -Servicing & Maintenance of Indoor A/C units	01-Nov-15	31-Dec-16	National Bank of Abu Dhabi
33	National Bank of Abu Dhabi	VAV Servicing	Callout job (April ,2016)		National Bank of Abu Dhabi
34	National Bank of Abu Dhabi	Rectification & VAV Macfunctions	Callout job (June ,2016)		National Bank of Abu Dhabi
35	National Bank of Abu Dhabi	Rectification & VAV Macfunctions (client relations area)	Callout job (July ,2016)		National Bank of Abu Dhabi
36	Dubai Maritime City	Workshop Commissioning	Callout job (July ,2016)		Dubai Maritime City
37	Dubai Maritime City	Sewerage Connection	Callout job (September ,2016)		Dubai Maritime City
38	Dubai Maritime City	MEP Snag Works (W301-W320)	Callout job (November ,2016)		Dubai Maritime City
39	The Lakes - Villa	MEP Services	15-Mar-14	14-Mar-15	private property
40	Vendome Paris	Plumbing Services	07-Jul-14	06-Jun-15	Vendome Paris

No.	Building Name	Contract Name	Commencement Date	Ending Date	Management
41	Golden Tulip	Hard Services	15-Jul-14	14-Jul-15	Golden Tulip al Thanyah
42	Clara Trading LLC	A/C and Electrical Services	01-Jan-15	31-Dec-15	Karen Millen
43	Al Zarouni	A/C Services	01-Jan-15	31-Dec-15	Rivoli Group
44	Fortune Tower	Cleaning Services	01-Dec-13	25-Nov-14	Itihad Community Management
45	M/S Seawings LLC	Cleaning Services	26-Dec-13	25-Dec-14	Air Charter International



Equipment & Machinery List

Equipment owned/managed by Eraada are mentioned in the below mentioned list:

Equipment	
Equipment Name	Qty
Grader	2
Trailer	1
Bulldozer	1
Excavator	4
P & H Crane 25 Ton	1
Exc./Loader J.C.B	6
Shovel	5
Tractor	4
Mini Excavator	1
Concrete Mixer	1
Grass cutting Tractor	1
Warning Trailer	1
Bob CAT	4
Fork Lift	3
Dumber	8
Dumber With Shovel	4

Vehicle list is attached in the following page:

Vehicles	
Equipment Name	Qty
Pick Up	8
Pick up 3 Ton	3
Light Maintenance Car	3
Light Diesel Tanker	1
Small Bus (9 Seat)	6
Bus (34 Seat)	3
Bus (66 Seat)	1
Salon Car	12
Water Tanker	2
Sewerage Tanker	2
Recovery Truck	1
Diesel Tanker	1
Spray Truck	2
Quad Bike	13
ATV	3

Company Details

Name of Company: **Eraada Technical Services L.L.C**

Establishment Date: **24/03/2013**

Key Persons:

Project Manager: **Mr. Ahmed Naser**

Abu Dhabi Branch:

P.O Box 53739 AD, UAE

Tel.: +971 2 445 4911

Fax: +971 2 445 9943



Dubai Branch:

P.O Box 127645 Dubai, UAE

Tel.: +971 4 330 6400

Email: info@eraadaservices.com

www.eraadaservices.com

